

Pine Drive Telephone Company – Local Rates, Taxes, and Surcharges

Basic services, including touch-tone service, are offered at the following rates:

Single-party residential service: \$21.22 per month

Single-party business service: \$21.22 per month

Directory assistance: \$0.95 per request

Emergency 911 services (per line):

Pueblo County: \$0.70 per month through June 30, 2018, \$1.50 per month on and after July 1, 2018

Custer County: \$1.25 per month

**Surcharges for E-911 services may be changed at any time according to governmental assessments.

Other basic local service charges that appear on the monthly bill:

Federal Subscriber Line Charge: \$6.50 per line per month

Federal Access Recovery Charge: \$3.00 per line per month

Federal Universal Service Fund: 18.4% (in second quarter 2018, varies quarterly)

Colorado Universal Service Charge: 2.6%

Telephone Relay Service Surcharge: \$0.04 per line per month

Federal Excise Tax (3%), plus Colorado state (2.9%) and county (1-2%) sales taxes apply to most charges.

New telephone installations (one-time charges):

New locations, or locations without service in past two (2) years: \$125.00

Existing locations with service in past two (2) years: \$65.00

PIC (Primary Interexchange Carrier) Freeze Information

Customers have the option to freeze their authorized local, intra-LATA toll, and inter-LATA interexchange toll providers so that requests to change such providers can only be authorized by the customer and not by any other third-party entity. This is designed to prevent the unauthorized changing of long-distance providers by other companies via surreptitious and/or fraudulent means (known informally as “slamming.” To have your selected interexchange toll provider frozen in this manner, please contact the business office.

Toll Blocking

Toll blocking is available for no charge upon request.

Lifeline Telephone Assistance Programs (LITAP)

Low-income individuals may be eligible for Lifeline telephone assistance programs. Lifeline is a program that helps lower-income consumers to obtain basic telephone and internet service by providing reduced monthly subscription charges. You are eligible for this discount if you participate in or receive benefits from certain government aid programs, or your household income is at or below 135% of the Federal Poverty Guidelines. Only one Lifeline discount is available per household (across all eligible services.) If you have any questions, please call us at 719-485-3400 and ask to speak to a customer service representative. (Lifeline on the Web: <http://www.usac.org/li/getting-service/default.aspx>)

Basic services are offered to all customers in the Pine Drive Telephone Company service territory at the rates, terms, and conditions specified above and in the Terms of Service. If you have any questions regarding the Company's services, you may contact us at the email address or phone numbers below, or visit our business office in Beulah between 8 a.m. and 4 p.m., Monday through Friday.

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